

Appeal to check Mammut Via Ferrata Y-sling sets**Dealer information from the Mammut Sports Group AG**

Dear Business Partner

When running checks on our Via Ferrata Y-sling sets (art. no. 2130-00080) we found one which was incorrectly manufactured. The defect is not design-related but is due to human error. Since we cannot guarantee with absolute certainty that this is a one-off problem, we are having to ask our dealers and consumers to check the sets in their possession.

Please proceed as follows:

- Read the enclosed information carefully.
- Check all the Via Ferrata Y-sling sets (art. no. 2130-00080) in your possession for the defect. You will find details of how to check for the defect amongst the enclosed information. If you come across a defective set, please return it to us. We will of course replace it with a serviceable set.
- As soon as possible, try to contact customers of yours who have bought such a set. Owners of defective sets should contact Mammut Sports Group AG direct.
- We are also issuing press releases and placing adverts in the specialist press to inform consumers of the issue.
- If you have Via Ferrata Y-sling sets (art. no. 2130-00080) in your possession and you are able to, kindly contact us at the address below to confirm that you have carried out the check: deadline Friday, November 13, 2009. It would really help us if you could use the enclosed form when contacting us – it can be emailed or posted back to us.

For more information please visit www.mammut.ch/viaferratacontrol

We apologize unreservedly for the inconvenience this is causing you and thank you for your understanding.

Yours faithfully

Mammut Sports Group

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